



Terms and Conditions

These terms and conditions apply to you, the User of this Website (including any sub-domains, unless expressly excluded by their own terms and conditions) and Commonweal Housing Ltd, the owner and operator of this Website.

Please read this terms and conditions carefully, as they affect your legal rights. Your agreement to comply with and be bound by these terms and conditions is deemed to occur upon your first use of the Website. If you do not agree to be bound by these terms and conditions, you should stop using the Website immediately

In these terms and conditions **User** or **Users** means any third party that accesses the Website and is not either (I) employed by Commonweal Housing and acting in the course of their employment or (II) engaged as a consultant or otherwise providing services to Commonweal and accessing the Website in connection with the provision of such services.

Our details

Commonweal Housing is a company incorporated in England and Wales with registered charity number 1113331 whose registered address is 2 Babmaes House, Babmaes Street, London, SW1Y 6HD, operating via: www.commonwealhousing.org.uk

You can contact Commonweal by e-mail at: info@commonweal.org.uk and by phone on 0750 3168 120.

Use of our website

Our website is designed for anyone wanting to find out more about Commonweal Housing and our work.

Commonweal uses reasonable endeavours to ensure that the Website is secure and free of errors, viruses and other malware, we give no warranty or guaranty in that regard and all Users take responsibility for their own security that of their personal details and their computers. Commonweal accepts no liability for any disruption or non-availability of the Website.

Users agree to use our website lawfully and ethically. In particular, they agree to not use our website in connection with:

- surveys



- contests
- pyramid schemes
- chain letters
- junk or spam email, or
- any unsolicited messages

Links and social media websites

Visitors use links to move from one website to another or from one page to another in the same website.

Our website does contain links to websites of other organisations. We do not endorse the views or accept liability for the contents of any of these external websites.

Our website also links to pages we maintain on third party social media websites. When you use those pages you must do so under the terms of use of those websites, and of these terms of use.

If you link to our website from any other website, you must also abide by our terms of use.

Trade marks, logos and service marks

Trade marks, logos and service marks, together called “trade marks”, used on our website, whether registered or unregistered, are property of their owners.

Unless otherwise stated, we do not give you permission to use any trade mark on our website without its owner’s consent.

Copyright

Commonweal Housing owns the copyright to our website. All content is under copyright. You may not use it unless with our prior written consent or as allowed by these terms of use. Any unauthorised use of our website’s content may infringe third parties’ rights.

Unless we agree, you must not use information or images in our website in any way, except:

- To ask about us and our services,
- To download and temporarily store one or more page of our website for your viewing on a personal computer or terminal, or



- For private or non-commercial use and not-for-profit use including academic research.

If you use any material on our website for any of these purposes, you:

- Must not change documents or related images
- Must not use images separately from the accompanying text
- Must include our copyright and trade mark notices on all permitted copies.

You must include “© Copyright Commonweal Housing 2019. All rights reserved” if you quote our website’s content in a publication associated with your private or academic research.

If you wish to use any material on our website in any other way, please write to Communications at Commonweal Housing, Unit 581-584, 3rd Floor, Salisbury House, 29 Finsbury Circus, London, EC2M 5SQ or email info@commonweal.org.uk

Viruses

Our policy is to keep our anti-virus software as up-to-date as possible. We cannot however guarantee that our website, its servers, downloadable files and emails are free from viruses or other harmful contents. You should take all reasonable steps including using suitable anti-virus and firewall systems to protect your computer and other equipment. We do not accept any liability for any loss or damage as a result of any corruption or infection of your computer and other equipment.

Users must not:

- Introduce, or try to introduce, any virus or other contaminant to our website or any of its software or systems
- Try to access, alter, de-compile, reverse engineer, destroy or tamper with any part of our website, its software or our systems
- Interfere with anybody else’s use of our website
- Try to damage or interfere with the way our website works either by helping to organise, or taking part in a denial of service attack, or through any other method.

Registering on our website



If you choose to register on our website, you must use the website under the same terms and conditions as other users.

When users register we may ask you to create a user name and password. You agree to keep this password confidential and not disclose it to any third party. If you know or suspect that a third party may know your password, you agree to contact us immediately so that we may change it. You agree not to use any other user's user name and password to access our website.

By registering with our website you may see or use additional content that would not otherwise be available. There may be additional terms of use before accessing this content and we may change those terms at any time.

Provision of services

These terms of use are not the terms of use for any of the services on our website. We will explain the terms of use of these services when you decide to take part or use these services.

Liability

You use our website at your own risk. The information and materials on our website are general only and are not advice or recommendations, professional or otherwise.

We don't accept liability for any loss or damage resulting from your use of our website:

- where we comply with these terms of use,
- where we do not comply with these terms of use and it is not reasonably foreseeable at the time when you use our website, and/or
- where we do not comply with these terms of use and such loss or damage is indirect, such as loss of income, loss of profit, loss of contract, damage to reputation and waste of time.

We exclude all warranties, express or implied, relating to the information and materials on our website to the fullest extent permitted by law.

Nothing in these terms of use excludes or limits our liability for death or personal injury resulting from our negligence, fraud, fraudulent misrepresentation or any liability which cannot be excluded or limited under applicable law.



Privacy policy

We will only use any personal information provided by you in accordance with our [privacy policy](#).

Connection and charges

Users are responsible for connecting with a telecommunications provider to access our website and for the costs you incur in using our website.

Changes to these terms of use

We may sometimes change these terms of use. If we make any significant changes, we will post a notice on the homepage of our website.

By continuing to use our website you agree to be bound by any changes we make to these terms of use.

General

If we are prevented from enforcing any of these terms of use it will not mean we cannot enforce the rest of them, which will continue to apply.

These terms of use will be governed by English law. The English Courts will have exclusive jurisdiction to hear disputes about these terms.